

Transportation-Oriented Development and Value Capture Post-COVID



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How we work and where we do it—especially white-collar work—will be changing, with consequential impacts on commuting, real estate, and value capture. Many forecasters believe that workplace "hybrid" models will be the norm with reduced needs for commercial office space, especially in traditional forms, and maybe more for home offices. This may have a material impact on value capture techniques to fund transportation – which include joint development, tax increment finance, and special assessment districts.



### Real estate, transportation, and value capture interdependencies

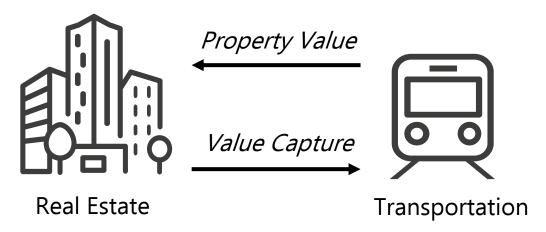
In the past, value capture techniques have been able to fund as much as 20 to 30 percent of major rail and highway projects.<sup>2</sup> Most techniques rely on capturing value from the property at or adjacent to the transit station or highway interchange – doing so through fees, increased taxes, or other ways that value is captured, such as naming rights. This property, or real estate, in

Governor's Press Office, "Governor Cuomo Announces Grand Opening of Moynihan Train Hall in New York City," December 30, 2020, https://www.flickr.com/photos/governorandrewcuomo/albums/72157717626992956

<sup>&</sup>lt;sup>2</sup> S. Page, W. Bishop, W. Wong, *Guide to Value Capture Financing for Public Transportation Projects*, Transit Cooperative Research Program, Washington, DC, 2016, TCRP RESEARCH REPORT 190, ISBN 978-0-309-45145-1 |
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turn benefits from nearby transportation services. For instance, the New York Penn Station expansion as shown in the above photo has attracted new office demand. Value capture techniques take a portion of those benefits to fund the original transportation investment and sometimes operations and maintenance. In some cases, this may be a chicken-before-the-egg dynamic since new real estate growth may result in higher value capture monies which, in part, can fund additional transportation infrastructure as shown in the graphic below.

## Interdependency Between Real Estate and Transportation



This article focuses on the real estate side of this interdependency and examines how changes in real estate may affect value capture's ability to pay for existing or new transportation infrastructure. Of course changes in transportation infrastructure – like more reliable bus service or stations – also affect real estate values.

### The workplace of the future may be hybrid and less traditional

Many workers are working at home, as high as over 40 percent in July 2020<sup>3</sup>. Going forward this may continue. Google, a tech leader known for its innovative office spaces, recently announced it

How we work and where we do it especially white-collar work—will be changing, with consequential impacts on commuting, real estate, and value capture. offered to establish a "hybrid" work model in which employees divide their time between home and office.<sup>4</sup> If Google goes through with this, it is likely to influence the

M. Wong, "Stanford research provides a snapshot of a new working-from-home economy," Stanford News, June 29, 2020, <a href="https://news.stanford.edu/2020/06/29/snapshot-new-working-home-economy/">https://news.stanford.edu/2020/06/29/snapshot-new-working-home-economy/</a>

<sup>&</sup>lt;sup>4</sup> J. Elias, "Google will try 'hybrid' work-from-home models, as most employees don't want to come in every day," CNBC, September 23 2020, <a href="https://www.cnbc.com/2020/09/23/google-ceo-sundar-pichai-considering-hybrid-work-from-home-models.html">https://www.cnbc.com/2020/09/23/google-ceo-sundar-pichai-considering-hybrid-work-from-home-models.html</a>

workplace choices of many other tech and office-based firms.

A recent EY/ULI survey found that working from home—or at least not in the office—is likely to be a big theme in the coming years, with 50 percent of respondents reporting that more than 60 percent of employees will be working remotely post-COVID.<sup>5</sup> Furthermore, over half of the

surveyed property owners expect to reduce their footprint as a result of changing working patterns.<sup>6</sup>

A Cushman & Wakefield study reached a similar conclusion—that work from home in the US and Europe will double from 5 to 6 percent of the office population to 10 to 11 percent, while hybrid workers will increase

Most funding leveraged from value capture techniques is driven by real estate values and changes in those values.

from 32 to 36 percent.<sup>7</sup> Another analyst predicts 25-30 percent of office workers will be "hybrids" by the end of 2021.<sup>8</sup>

The implication of these trends is that demand for office space may significantly decrease overall. Not immediately, but over the next three to five years, as firms' leases come up for renewal. This decline may be mitigated by new health guidelines that may increase space per employee and fewer open plan offices. And with the decline of major downtown and other office locations—everything else being equal—restaurant, retail, and other businesses dependent on the office ecosystem may suffer as well.

# Companies will still come together for events, training, and strategy—in traditional and untraditional locations

The EY/ULI study found that more strategic tasks, training, and other work requiring person-to-person contact will remain in offices while day-to-day activities and more routine work will be carried out remotely. In addition, it found that owners expect to see an acceleration of trends that have been occurring for some time: more collaborative and downtime spaces, more space that blends elements of work and hospitality, and more space that is located near other uses, including restaurants, entertainment, and even living spaces—a true mix of uses. <sup>9</sup> Building on the

L. van Doorn, V. Raufast, "EY-ULI/Future of Work", https://knowledge.uli.org/-/media/files/research-reports/2020/ey-uli-future-of-work.pdf?rev=0931d121b0e5454988ffe4af72636030, p 11

<sup>&</sup>lt;sup>6</sup> "EY-ULI/Future of Work", p. 6

<sup>&</sup>lt;sup>7</sup> Office real estate market will get back to pre-COVID level, in 2025: Cushman & Wakefield, <a href="https://www.cnbc.com/2020/09/27/office-real-estate-back-to-normal-in-2025-cushman-wakefield.html">https://www.cnbc.com/2020/09/27/office-real-estate-back-to-normal-in-2025-cushman-wakefield.html</a>

<sup>&</sup>lt;sup>8</sup> Global Workplace Analytics, "Work-At-Home After Covid-19—Our Forecast," <a href="https://globalworkplaceanalytics.com/work-at-home-after-covid-19-our-forecast">https://globalworkplaceanalytics.com/work-at-home-after-covid-19-our-forecast</a>

<sup>&</sup>lt;sup>9</sup> "EY-ULI/Future of Work", pp. 7-8

tech industry's goal of "making work fun" with "foosball" tables, slides, and snacks—companies will continue to offer amenity-rich offices and environments.<sup>10</sup> New Balance's headquarters, sports entertainment mixed-use development and funding source of a new commuter rail station, known as "Boston Landing," is one of many examples.<sup>11</sup>

And some industry leaders do not think we should "write off" the office just yet. In the Asia-Pacific region, nearly 80 percent of Chinese employers have more than half of their staff back at

their desks, according to a CBRE study late last year. And elsewhere, Asian companies say that 22 percent of them will expand their footprint in the coming years, compared to only four percent elsewhere.<sup>12</sup> Finally, a physical space is essential to many

Projects that combine work, play, and living—the office space along the river near single/multi-family housing—may be value capture's "sweet spot."

organizations' brands for customer marketing. It can also be a critical way to attract talent, 13 so it is unlikely that most firms will go completely virtual—at least in the short term.

### Projects funded through value capture should anticipate reduced real estate demand

Most funding leveraged from value capture techniques is driven by real estate values and changes in those values. If demand for commercial office space declines, then the value of those buildings may decline, and the dependent tax increment finance district may experience lower and possibly negative growth. Over time, a transit agency may find that choice surplus property next to a station may attract relatively fewer office; hotel; and retail developers interested in long-term ground leases. That is not the immediate case, however, with Facebook's leasing of 730,000 square feet in the Farley Building, which sits atop the expanded Penn Station last year. However, even Facebook may allow as many as half of its employees to work from home permanently.

M. Cooper, "Don't Write Off the Office: Key Takeaways from Industry Leaders in Asia Pacific's Top Markets," Urban Land Institute, December 17, 2020, <a href="https://urbanland.uli.org/asia-pacific-edition/dont-write-off-the-office-key-takeaways-from-industry-leaders-in-asia-pacifics-top-markets/">https://urbanland.uli.org/asia-pacific-edition/dont-write-off-the-office-key-takeaways-from-industry-leaders-in-asia-pacifics-top-markets/</a>

<sup>11</sup> Boston Landing, https://bostonlandingdevelopment.com/map-directions/

<sup>12</sup> M. Cooper, "Don't Write Off the Office: Key Takeaways from Industry Leaders in Asia Pacific's Top Markets,"

<sup>13</sup> Citrix, "The future of office space in a remote work world," November 6, 2020, <a href="https://www.citrix.com/fieldwork/flexible-work/future-of-office-space.html">https://www.citrix.com/fieldwork/flexible-work/future-of-office-space.html</a>

M. Haag "Facebook Bets Big on Future of N.Y.C., and Offices, With New Lease," New York Times, August 3, 2020, <a href="https://www.nytimes.com/2020/08/03/nyregion/facebook-nyc-office-farley-building.html">https://www.nytimes.com/2020/08/03/nyregion/facebook-nyc-office-farley-building.html</a>

S. Ghaffary "Facebook is the latest major tech company to let people work from home forever," Vox, May 21, 2020, <a href="https://www.vox.com/recode/2020/5/21/21266570/facebook-remote-work-from-home-mark-zuckerberg-twitter-covid-19-coronavirus">https://www.vox.com/recode/2020/5/21/21266570/facebook-remote-work-from-home-mark-zuckerberg-twitter-covid-19-coronavirus</a>



Traditional business locations may suffer as candidates for new or expanded transportation infrastructure, if value capture is a material funding source. The special assessment district formed around a traditional downtown may require extra reserves anticipating lower tax revenues or lenders may not accept the location's market uncertainty.

## Value capture may be more appropriate for mixed-use and leisure-focused locales

Projects that combine work, play, and living—the office space along the river near single/multi-family housing—may be value capture's "sweet spot." Of course, value capture techniques vary in their applicability by type of project about which my colleagues and I have written<sup>17</sup>. But a high-demand location, like a waterfront, which is less of a commodity and for which tenants may be willing to pay higher rent, should be less susceptible to real estate market fluctuations – a risk that value techniques need to mitigate. The Wharf in Washington, D.C. is one example.<sup>18</sup>

<sup>&</sup>lt;sup>16</sup> "Facebook's New Office In A 128-Year-Old Farley Post Office Building," United States Architecture News, Oct 7, 2020, <a href="https://worldarchitecture.org/architecture-news/efmch/facebook-s-new-office-in-a-128yearold-farley-post-office-building.html">https://worldarchitecture.org/architecture-news/efmch/facebook-s-new-office-in-a-128yearold-farley-post-office-building.html</a>

D.'Angelo, T. Edun, P. Hovy, H. Ladley, and S. Page, T. Bishop, S. Natzke, *Value Capture: Capitalizing on the Value Created by Transportation*, Federal Highway Administration, FHWA-HIN-19-004, August 2019.

<sup>&</sup>lt;sup>18</sup> District Wharf, <a href="https://www.wharfdc.com">https://www.wharfdc.com</a>

Value capture techniques should also be used alongside the development of multi-family housing, one of the real estate market's bright spots, where demand is more inelastic.<sup>19</sup> This

Value capture techniques should also be used alongside the development of multi-family housing, one of the real estate market's bright spots, where demand is more inelastic. sector fared relatively well before COVID and likely will afterwards. A segment of homeowners appreciates a more economical footprint in cities and suburbs with walkable benefits, while land use planners appreciate the environmental benefits.

But some housing may have to adapt to new work-at-home requirements, which may include the installation of "phone booth" offices giving at-home workers a quiet and tidy place to video chat, the reworking of the dining room/living room area into a flexible work/relax area, and/or the inclusion of a dedicated home office. Interior designers will be busy!

Focusing on multi-family housing requires addressing affordable housing's deficits throughout the country. If these work-at-home amenities increase housing costs, as expected, this may increase the existing tension between providing affordable housing and maximizing sources to fund transit and other transportation improvements through value capture techniques. Affordable housing's relationship with value capture needs more in-depth discussion.

### What can we do to maximize value capture?

Where does this leave transit officials, planners, and other public/private sponsors of major transportation projects considering value capture? While there is uncertainty about when COVID will end and its impact on real estate and value capture, there are several best practices to follow, including:

• Anticipate how real estate may change transportation needs: It takes years and even decades to plan and develop new light rail lines or new roads and highways. While we cannot change everything overnight, transportation planners need greater flexibility to change service and, where possible, major infrastructure as real estate and ridership demand fluctuates. High-quality bus service and microtransit shuttles may be more appropriate for certain projects than rail, as they can adapt and more quickly to a decline in demand at one location and an increase at another. As COVID has shown, transportation departments have been able to quickly add "synthetic" bike lanes or change traffic patterns—where there is a will there is a very fast way. This means the

<sup>&</sup>lt;sup>19</sup> First National Realty Partners, "How Has COVID 19 Affected Multifamily Investments?" November 10th, 2020, https://fnrpusa.com/blog/how-has-covid-19-affected-multifamily-investments/

value capture techniques may be funding smaller assets, such as a flexible BRT line instead of an immovable heavy rail line.

- Foster mixed-use and fun locations: Planners and developers should try to focus on projects in locations where employees would stay after work or consider living. Of course, that is easier said than done. And, in theory, the market already does that, valuing the lake view more highly than that of a junkyard. But there are myriad land use and environmental restrictions that make, say redeveloping a waterfront or former warehouse district, more complicated than it should be. These need to be addressed without compromising meaningful planning and resiliency policy.
- Maximize development flexibility, subject to overarching public policy goals: Land
  use planners and zoning boards should give maximum flexibility to developers to choose
  the use, density, and amenities of a project, within a clearly defined policy envelope. For
  instance, developers should be allowed to build commercial office buildings that can be
  easily reconfigured—or parts of them—into multi-family housing units. Zoning should
  not require ground floor retail but some use that can take advantage of street access
  and/or foster street life, such as a daycare center or doctor's offices.
- Build in measures to mitigate funding risk: Projects that receive funds derived from
  value capture have always had to address real estate risk. So that application of those risk
  mitigation measures is prudent today as well, including developing well-devised
  downside forecasts, utilizing innovative finance credit facilities from the US Department
  of Transportation's Build America Bureau and some state infrastructure banks (SIBs) that
  stretch out the repayment loans secured by value capture monies, and relying on value
  capture techniques that are generally less volatile, like special assessments instead of tax
  increments.

Value capture as a technique to help fund critical transit, road, and other transportation projects still has lots of "value." But policymakers and developers need to anticipate the possibly significant shifts in the real estate market and work creatively to ensure value capture's continued ability to serve as a critical funding source.

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